

SEPTEMBER 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

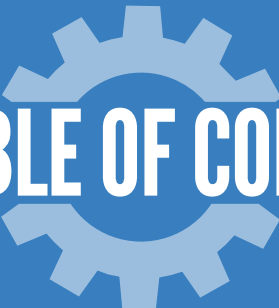


TABLE OF CONTENTS

SEPTEMBER 2012

LABOR QUICK STATS	3
DIVISION OF EMPLOYMENT SECURITY	4
DIVISION OF WORKERS' COMPENSATION	5
STATE BOARD OF MEDIATION	5
DIVISION OF LABOR STANDARDS	6-7
MISSOURI COMMISSION ON HUMAN RIGHTS	7
WEBSITE & YOUTUBE HITS	8

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.9%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,252,812.84**

Trust Fund Balance: **\$42,496,731.40**

Number of Employers in the Shared Work Program: **441**

Number of Affected Employees in the Shared Work Program: **32,442**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in September: **497**

SIF Balance (as of last day of September): **\$9,782,469.67**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **0**

Average Cost Paid on New PTD Claims: **0**

Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in September: **97**

First time payments which were due but held in September: **\$1,846,171.91**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in September: **534**

Total Amount of 1st Payments which were due but held in September: **\$23,713,911.03**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,075**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri
Businesses through the Department's On-Site Consultations: **\$269,133**

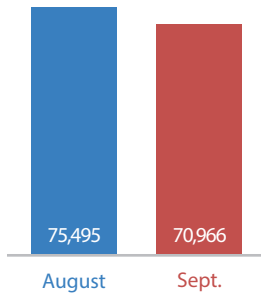
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the
Department's Consultations: **\$66,960**

Number of Missouri Miners Trained: **169**

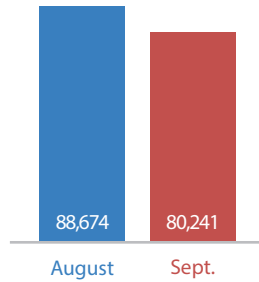
Number of Hazards Found at Missouri Mine Sites: **93**

Number of Miners Assisted by Hazards Removed: **585**

CALLS ANSWERED



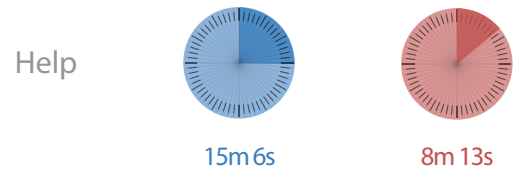
CALLS IN QUEUE



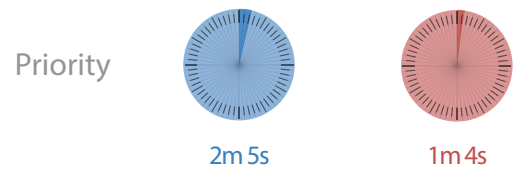
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

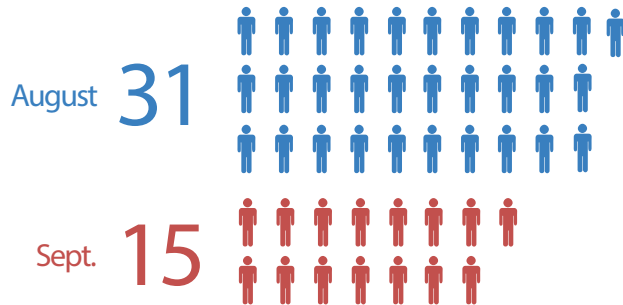


Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION

August 41 / Sept. 40

MONEY RECOVERED IN FRAUD*

August \$850,829 / Sept. \$699,876 / YTD: \$8,258,515

**monthly totals are subject to change*

MISCLASSIFIED WORKERS IDENTIFIED

August 695 / Sept. 1,341 / YTD: 7,865

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

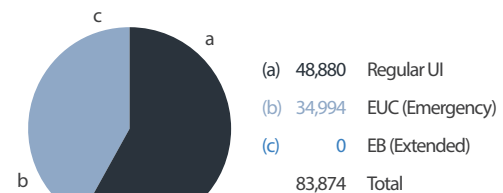
August 126 / Sept. 122 / YTD: 1,179

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

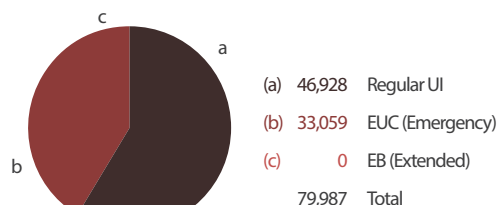
August \$305,519 / Sept. \$157,264 / YTD: \$1,485,925

**monthly totals are subject to change*

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



August



September

DELINQUENT UNEMPLOYMENT TAXES COLLECTED*



September 2011 \$21,903,900

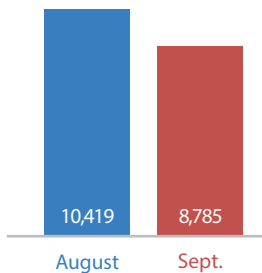
September 2012 \$21,479,575

**updated quarterly*

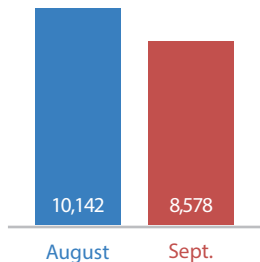
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

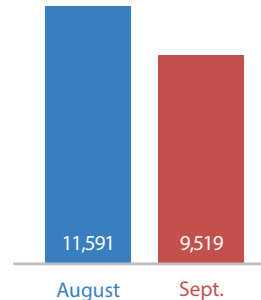
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



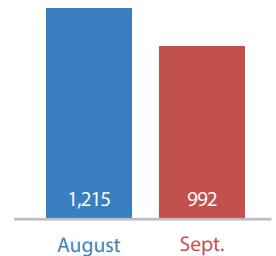
FIRST REPORTS OF INJURIES (FROIs) FILED



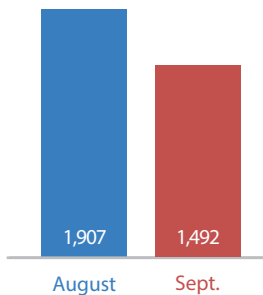
WORKERS' COMPENSATION CASES PROCESSED



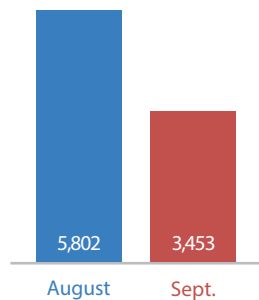
CLAIMS FOR COMPENSATION RESOLVED



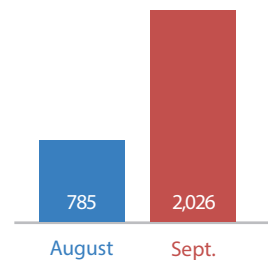
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



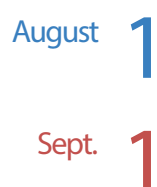
POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

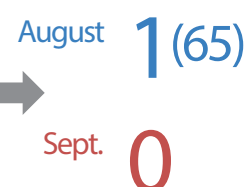
NUMBER OF PETITIONS FILED



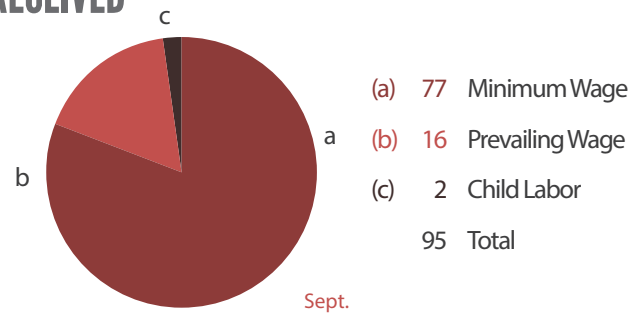
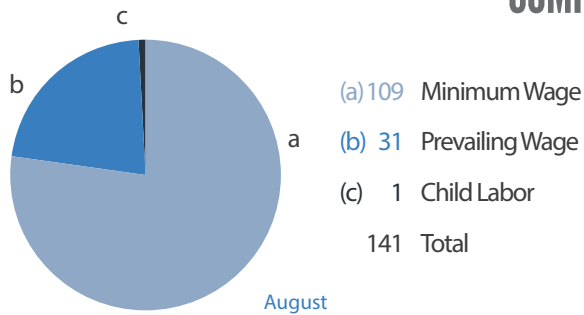
ELECTIONS HELD



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

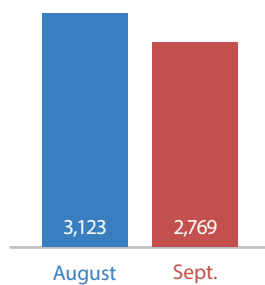


COMPLAINTS RECEIVED

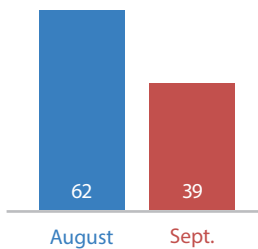


CALLS ANSWERED

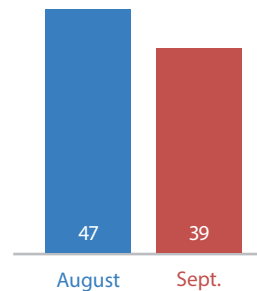
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

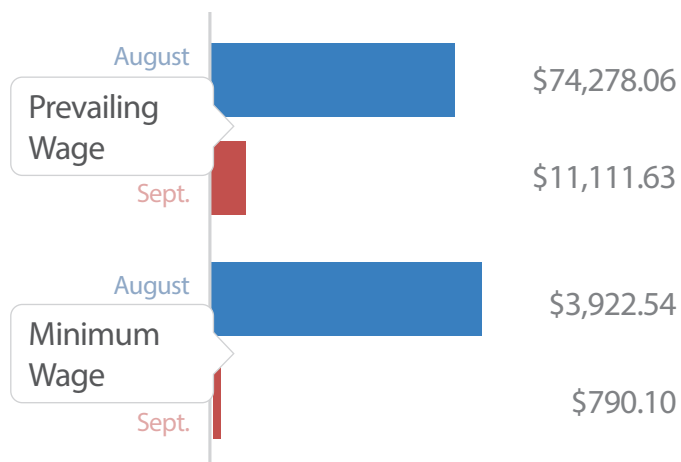


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

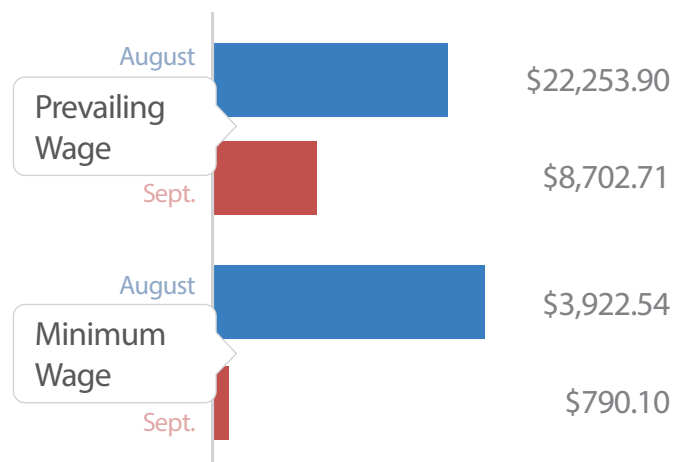


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

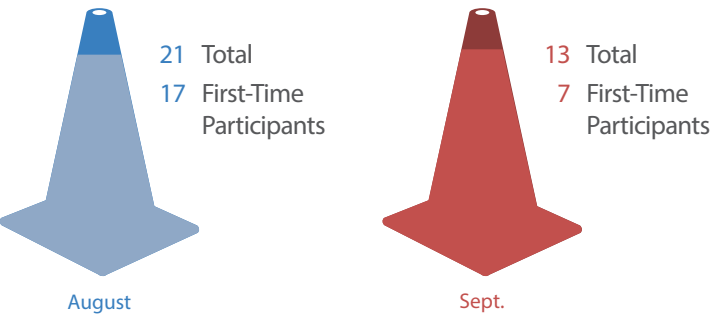
Restitution Assessed



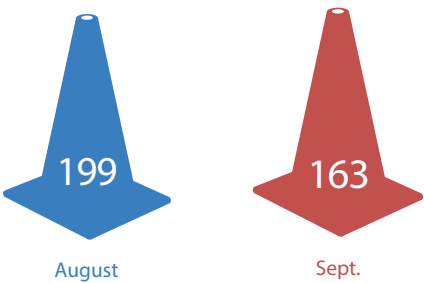
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



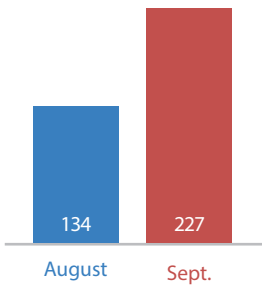
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



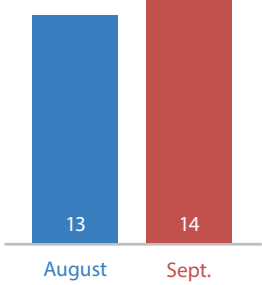
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

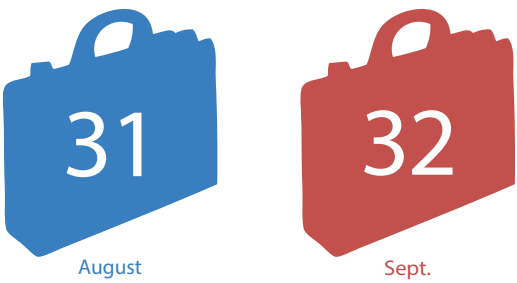
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

Category	August	September
Within 180 Days	20	44
After 550 Days	3	0
Total	36	85



CASES SET FOR HEARING August 0 / Sept. 1

CASES APPEALED IN CIRCUIT COURT August 1 / Sept. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	August	Sept.
Participants	216	93
Sessions	4	3

WEBSITE HITS FOR SPECIFIC PAGES

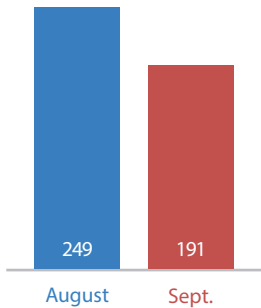
DIVISION OF WORKERS' COMPENSATION WEB HITS

	August	Sept.
Workers' Compensation	9,948	8,438
Second Injury Fund	570	541

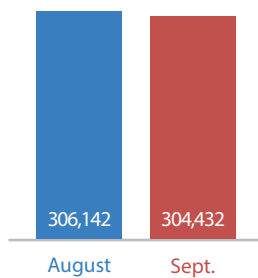
DIVISION OF LABOR STANDARDS WEB HITS

	August	Sept.
Minimum Wage	5,488	4,862
Wage & Hour	3,889	3,377

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

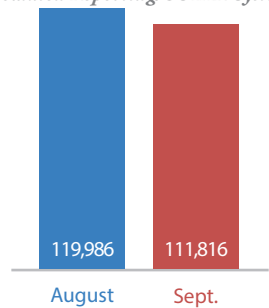


UI INTERNET CLAIMS WEB HITS

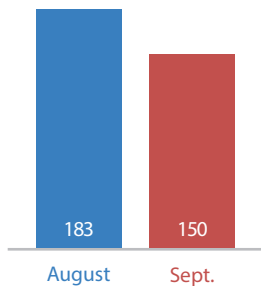


USTAR WEB HITS

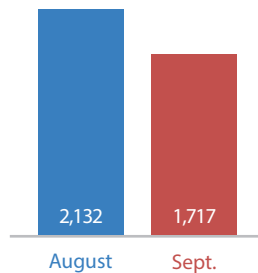
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS
SEPTEMBER
631,365

Total Views for MoLaborDept Channel: 268,168

Top 5 Viewed YouTube Videos

5. Work Benefit Amount Calculator 9,646 views
4. Phones are Busy 9,771 views
3. What's Next? 12,094 views
2. What's Next? - Part 1 13,934 views
1. How to File an Unemployment Claim in Missouri 135,612 views

5 Most Recent YouTube Videos

5. Farm Injury Prevention 35 views
4. Calculating Your Weekly Benefits 55 views
3. Farm Electrical Safety 28 views
2. 30th Annual Mine Rescue Competition 183 views
1. Unemployment Insurance Fraud 20 views

Featured Video on YouTube <http://www.youtube.com/watch?v=orVFNLouDJE>

